

**See It...Stop It...Prevent It -
Some Telephone Resources When There May Be Senior Abuse**

Where to call if there is immediate danger?	
• Emergency services (24hr)	911
• COAST (crisis mental health issue)	905-972-8338
• Suicide Crisis Line (24hr)	905-522-1477
Where to call to report a concern about senior abuse?	
• Hamilton Police Services (HPS) Seniors Support Officers (24 hr)	905-546-4925
• HPS Crimes Against Seniors Unit (24 hr)	905-546-4925
• Crime Stoppers (24 hr)	1-800-222-8477
• Catholic Family Services Seniors Case Managers	905-527-3823
• Retirement Homes Complaints Response & Information Service	1-800-361-7254
• Long-Term Care ACTION Line	1-866-434-0144
• Office of the Public Guardian and Trustee	1-800-366-0335
Where to call for support, counselling, help and information?	
• Catholic Family Services Seniors Case Managers	905-527-3823
• Hamilton Police Services (HPS) Seniors Support Officers (24 hr)	905-546-4925
• Victim Services – Hamilton Police Services (24 hr)	905-546-4904
• Centre de Santé Communautaire Hamilton/Niagara.....	1-866-437-7606
• Barrett Centre for Crisis Care and Support, Good Shepherd Centre (24 hr).....	905-529-7878
• Seniors' Safety Line (24 hr).....	1-866-299-1011
• 211 Community Connection/ 211 Hamilton (24 hr)	211
• Community Information Hamilton	905-528-0104
• CCAC (Community Care Access Centre).....	905-523-8600
• ONPEA (Ontario Network for the Prevention of Elder Abuse).....	1-416-916-6728
• Canadian Mental Health Association	905-521-0090
• Alzheimer Society of Hamilton-Halton.....	905-529-7030
• VON Canada, Hamilton Site.....	905-529-0700
• St. Joseph's Home Care	905-522-6887
• St. Matthew's Centre	905-523-5546
• Multicultural Seniors Outreach Program, Wesley Urban Ministries.....	905-975-4718

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Where to get help in a language other than English?	
• Seniors' Safety Line (24 hr)	1-866-299-1011
• Centre de Santé Communautaire Hamilton/Niagara.....	1-866-437-7606
• Barrett Centre for Crisis Care and Support, Good Shepherd Centre (24hr)	905-529-7878
• Hamilton Police Services (HPS) Seniors Support Officers.....	905-546-4925
Where to go to replace identification papers?	
• Service Ontario (Health card, Driver's license, photo ID).....	1-800-267-8097
• Service Canada – Hamilton (SIN, passport, Citizenship).....	1-800-622-6232
• Hamilton Urban Core Community Health Centre.....	905-522-3233
Where to get legal or court support?	
• ACE (Advocacy Centre for the Elderly).....	1-416-598-2656
• Legal Aid	1-800-668-8258
• Victim Services – Hamilton Police Services	905-546-4904
Where to find a place to stay?	
• Access to Housing – City geared to Income Housing (abuse is given priority status)	905-524-2228
• Housing Help Centre	905-526-8100
• List of Women's and Men's Shelters available at 211 Community Connection	211
Where to get information about financial assistance?	
• Under 65 - Ontario Works and Ontario Disability Support Program (ODSP).....	905-546-4800
• 65 + - Old Age Pension and Guaranteed Income Supplement (Federal).....	1-800-277-9914
• City of Hamilton Special Supports Program	905-546-2590
Where to call for accessible transportation – fee for services	
• Accessible Transit Services (to apply for D.A.R.T.S.).....	905-529-1212
• Wavetrans & Veterans Transportation (wheelchair accessible)	905-777-9283
• Ontario Patient Transfer	905-528-6858
• Blue Line Taxi (have wheelchair accessible taxis)	905-525-2583
• Red Cross (medical appointments; not wheelchair).....	905-522-8485
• VON Volunteer-Assisted Transportation (medical appointments; not wheelchair)	905-522-0053
	Ext2228